# Corporate Research



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Company Comment	Retail	Finland	30 May 2024
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## Number of opportunities just needs a bit of help from the market

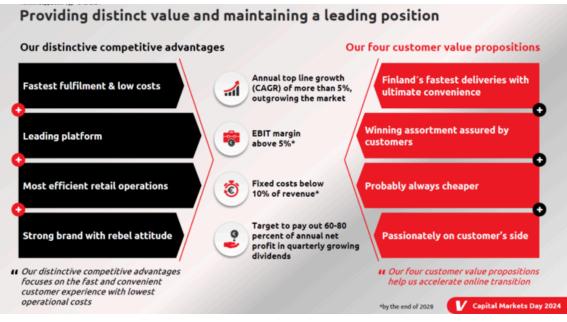
Verkkokauppa.com organised a CMD today, 30 May, that discussed competitive advantages and shed light on the strategic targets given in November 2023. Verkkokauppa.com targets over 5% annual sales growth and adj. EBIT margin exceeding 5%. We calculate that reaching a 5% EBIT margin will likely mean expanding gross margins by 150bp, driven by growth in the sales of own-branded products; we currently have c. 100bp expansion in our estimates.

## Strategic targets and analysing what is needed for 5% EBIT-margin

Verkkokauppa.com has suffered from very weak consumer. The finnish consumer confidence remains record low. Nevertheless, we start approaching an average replacement age of computers and mobile phones purchased in the midst of the pandemic which should start supporting the demand.

Verkkokauppa is targeting above 5% sales growth ie above market growth, 5% EBIT margin and fixed costs below 10% of the revenues. The target is to pay dividends 60-80% of the net profits.

#### Verkkokauppa's strategic targets 2024-2028

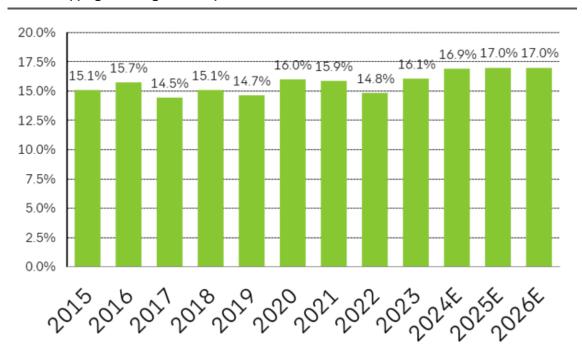


Source: Verkkokauppa.com CMD material

In the below spreadsheet we are modelling how to get to 5% EBIT-margin if annual sales growth is 5%. We come to a conclusion that Verkkokauppa.com would need to increase gross-margin by 150bp in order to get closer to 5% EBIT-margin target. The drivers for gross-margin improvement are 1) increasing the share of own brands in the portfolio, 2) consolidating the assortment to get better sourcing synergies, 3) seeking additional revenue sources like retail as a media.

mEUR	2023 Annual sa	les growth >5%	2028	
Sales	502.8	5%	641.7	
Gross-margin	16.1%			
Gross margin		Gross p	Gross profit (mEUR)	
	17.0%		109.1	
17.3%			111.0	
	17.5%		112.3	
Other income	0.4		0.8	
	Fixed cost	growth		
Fixed costs	-68.7	1.5%	-74.0	
% of sales	14%		12%	
Depreciaton	-6.4		-7.2	
Gross margin 17.0%		EBIT (mEUR)		EBIT-margin
		28.7		4.5%
	17.3%		30.6	4.8%
17.5%			31.9	5.0%

#### Verkkokauppa gross margin development

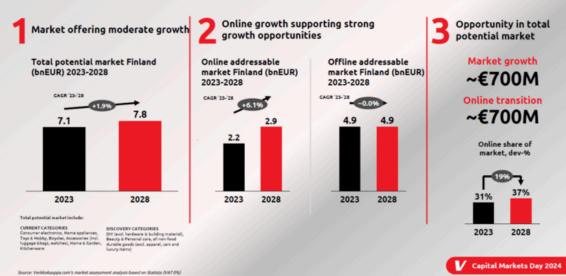


Source: Verkkokauppa.com for historicals, SEB for estimates

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#### Verkkokauppa.com is well positioned to capitalize from online growth

## Capitalizing on our unique position in the market: seizing growth opportunities within categories and online market expansion

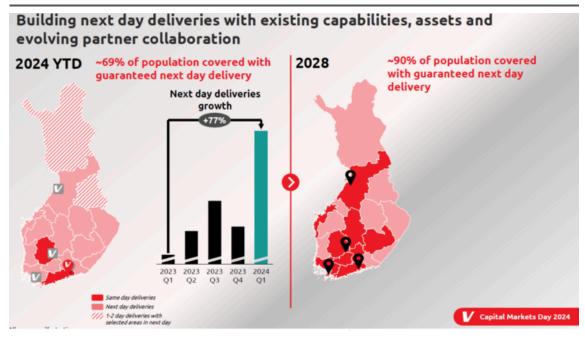


Source: Verkkokauppa.com CMD material

## The highest priority is speedy deliveries

Verkkokauppa.com has a high NPS of 73. Among customers using 1h deliveries, NPS is even higher at 91. The speedy deliveries is a way to increase customer engagement. It also reduces the reason to shop offline.

#### Speedy deliveries a key competitive edge



Source: Verkkokauppa.com CMD material

The global same day deliveries are expected to grow by 21% annually 2023-2027.

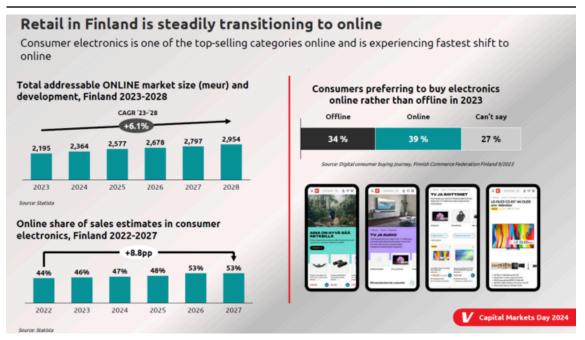


Source: Verkkokauppa.com CMD material

## Key slides from the day

The total addressable online market for Verkkokauppa.com is expected to grow by 6% annually 2023-2028. The share of online in electronics retail in Finland is estimated to grow from 44% in 2022 to 53% in 2027.

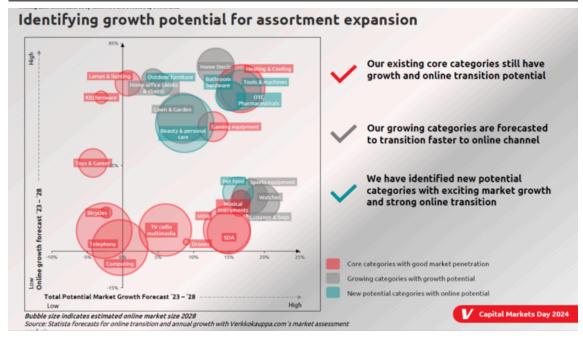
#### Online transition in Finnish retail space



Source: Verkkokauppa.com CMD material

The potential for assortment expansion. The green bubbles in the chart below show potential new categories (Outdoor furniture, beauty & personal, bathroom hardware, OTC pharmaceuticals, pet food, Tools & machines). More on this will be communicated in 2025.

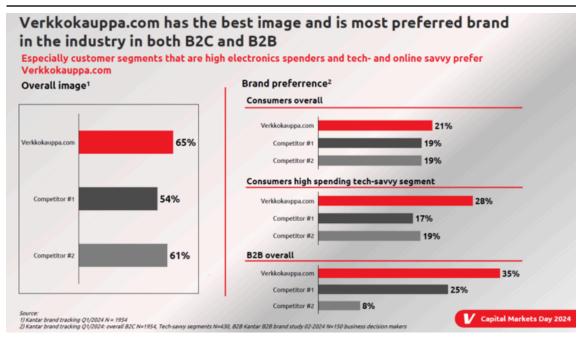
#### Potential for assortment expansion



Source: Verkkokauppa.com CMD material

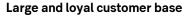
The recent consumer study shows that Verkkokauppa.com has the most desired brand compared to competition.

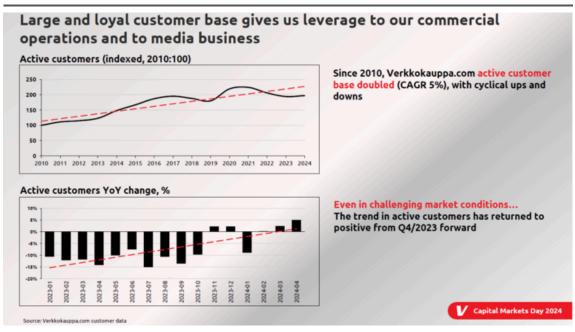
#### Verkkokauppa.com brand image study



Source: Verkkokauppa.com CMD material

The number of active customers have doubled since 2010. The trend in active customers returned positive in Q4/2023.

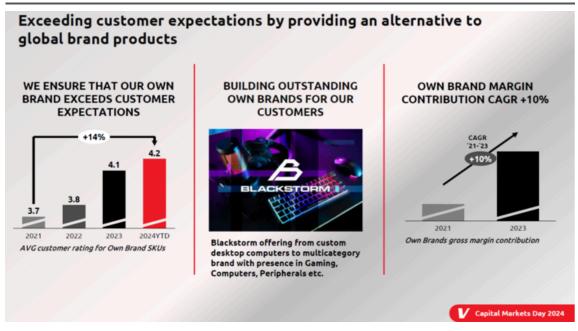




Source: Verkkokauppa.com CMD material

The customer satisfaction of own brands have grown. In 2021 customers gave an average 3.7 stars to Verkkokauppa.com own brands vs. 4.2 stars in 2024 YTD. The increase in the share of own brands in the portfolio (today 3% of the SKUs and 6% of sales value) is a key gross-margin driver.

#### Increasing customer satisfaction of own brands



Source: Verkkokauppa.com CMD material

Key figures				
(EURm)	2023	2024E	2025E	2026E
Revenues (m)	503	488	517	550
Adj. EBIT	6	8	12	16
PTP (m)	3	6	11	15
EPS	0.05	0.10	0.19	0.26
EPS (adjusted)	0.05	0.12	0.19	0.26
DPS	0.00	0.05	0.10	0.12
Revenue growth (%)	(7.4)	(2.9)	5.8	6.4
EPS growth (%)	357.8	168.2	54.4	39.7
Operating margin (%)	0.9	1.4	2.3	2.9
ROCE (%)	9.6	11.5	16.4	20.7
Net Debt/EBITDA (x)	0.5	0.2	(0.1)	(0.4)
PER (adjusted)	56.4	18.5	12.0	8.6
Dividend yield (%)	0.0	2.2	4.5	5.3
Free Cash Flow Yield (%)	13.1	1.6	6.7	9.8
P/BV (x)	4.0	3.1	2.6	2.2
EV/EBIT (x)	20.0	13.4	8.4	5.7
EV/Sales (x)	0.24	0.22	0.19	0.17

Source: SEB

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